

# REID VILLAGE WATER DISTRICT

P.S.C. Ky. No.....

Cancels P.S.C. Ky. No.....

Tariff Filing

OF

Rates, Rules and Regulations for Furnishing  
Water Service

AT

Reid Village Water District

Montgomery County

P. O. Box 610

Mt. Sterling, Ky. 40353

Filed with PUBLIC SERVICE COMMISSION OF  
KENTUCKY

ISSUED..... January 27, 19<sup>97</sup>.....

EFFECTIVE..... January 27, 19<sup>97</sup>.....

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

ISSUED BY..... Reid Village Water District  
(Name of Utility)

BY Terri L. Rice  
.....Manager.....

JAN 27 1997

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY Gordon C. Neel  
FOR THE PUBLIC SERVICE COMMISSION

For Montgomery County, KY

(Community, Town or City)

PSC No. \_\_\_\_\_

Reid Village Water District

(Name of Utility)

Sheet No. 1

Cancelling PSC No. \_\_\_\_\_

Sheet No. \_\_\_\_\_

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CLASSIFICATION OF SERVICE

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Water Sales

First 2000 gallons	16.34
Over 2000 gallons (per 1000 gallons)	2.67

Other Services

Tap on fee	390.00
Meter	40.00
Connection fee	10.00
Deposit	50.00
Reconnection fee	15.00
Returned check fee	15.00

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JUL 20 1998

PURSUANT TO 807 KAR 5011,  
SECTION 9 (1)

BY: Stephen O. Bess  
SECRETARY OF THE COMMISSION

Date of Issue: July 20, 1998

Date Effective July 20, 1998

Issued by: Terri E. Rice

(Signature of Officer)

Title: Manager

Issued by authority of an Order of the Public Service Commission of Kentucky in  
Case No. 98-323 dated 7-16-98.

## Form for filing Rate Schedules

For Montgomery County, KY  
Community, Town or City

P.S.C. NO. \_\_\_\_\_

SHEET NO. 1

CANCELLING P.S.C. NO. \_\_\_\_\_

SHEET NO. \_\_\_\_\_

Reid Village Water District  
Name of Issuing Corporation

## CLASSIFICATION OF SERVICE

	RATE PER UNIT
<u>Water Sales</u>	
First 2000 gallons	16.00
Over 2000 gallons (per 1000 gallons)	2.50
<u>Other Services</u>	
Tap on fee	390.00
Meter	40.00
Connection fee	10.00
Deposit	30.00
Reconnection fee	15.00
Returned check fee	15.00

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JAN 27 1997

PURSUANT TO 807 KAR 5011,  
SECTION 9 (1)

BY: Jordan C. Neal  
FOR THE PUBLIC SERVICE COMMISSION

DATE OF ISSUE January 27, 1997DATE EFFECTIVE January 27, 1997ISSUED BY Terri E. Rice  
Name of OfficerTITLE ManagerIssued by authority of an Order of the Public Service Commission of Kentucky  
in Case No. \_\_\_\_\_ dated \_\_\_\_\_.

Portions of Montgomery  
FOR and Clark Counties

P.S.C. Ky. No. 2

Original Sheet No. 2

Cancelling P.S.C. Ky. No. 1

Sheet No. \_\_\_\_\_

Reid Village Water District

## RULES AND REGULATIONS

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JUL 25 1990

PURSUANT TO KRS 207.040, 207.041,  
SECTION 9.01  
BY *Terri E. Rice*  
WATER DISTRICT OF CLARK COUNTY, KENTUCKY

DATE OF ISSUE June 25, 1990  
Month Day Year

DATE EFFECTIVE July 25, 1990  
Month Day Year

ISSUED BY Terri E. Rice Sec/Manager Mt. Sterling, Ky.  
Name of Officer Title Address

Portions of Montgomery  
FOR and Clark Counties

P.S.C. Ky. No. 2

Original Sheet No. 3

Cancelling P.S.C. Ky. No. 1

Sheet No.

Reid Village Water District

## RULES AND REGULATIONS

The following rules and regulations govern the furnishing of water service by Reid Village Water District. The District is subject to all Rules and Regulations of the Public Service Commission even though not contained herein.

### Section 1. Territory.

All that area of land in Montgomery County, Kentucky, lying and being within one mile of and on each side of the center line of the Mt. Sterling-Winchester Road, known as U.S. Highway #60, beginning at the western boundary of the corporate limits of the city of Mt. Sterling, Kentucky, and extending with the present center line of U.S. Highway 60 in a westerly direction through the community of Reid Village to the Montgomery - Clark County line.

PLUS: That area which is described as being a strip of land extending 300' on each side of the Sewell Shop-Wades Mill Road in Montgomery County and Clark County, Kentucky (measured perpendicular from the present center line of said road) which strip begins at the Montgomery County-Clark County line on the Sewell Shop-Wades Mill Road (approximately 720 feet northwest of the intersection of said road and U.S. Highway 60) and extends northwardly with the center line of the Sewell Shop-Wades Mill Road to the intersection of the Sewell Shop-Wades Mill Road and the south right-of-way line of Interstate 64.

PLUS: That area which is described as being a strip of land extending 300' on the west side and to the Montgomery County line on the east side of Thompson Station Road in Clark County, Kentucky (measured perpendicular from the present center line of said road) which begins at the intersection of Thompson Station Road and U.S. Highway 60 and extends southerly with the center line of Thompson Station Road 1,200 feet.

### Section 2. Purpose.

These rules and regulations are a part of all contracts for receiving water service from the District, whether the service is based upon contract, signed application or otherwise. The District has available at its office, a copy of the District's Rates, Rules and Regulations, the Public Service Commission's Rules and Regulations and the Revised Statutes. These are open for public inspection.

DATE OF ISSUE June 25, 1990  
Month Day Year

DATE EFFECTIVE July 25, 1990  
Month Day Year

ISSUED BY Terri E. Rice  
Name of Officer

Sec. Manager

Mt. Sterling, Ky.

Address

PURSUANT TO THE ACT OF  
JUL 25 1990  
BY *[Signature]*  
TITLE  
PUBLIC SERVICE COMMISSION MANAGER

Portions of Montgomery and  
FOR Clark Counties

P.S.C. Ky. No. 2

Original Sheet No. 4

Reid Village Water District

Cancelling P.S.C. Ky. No. 1

Sheet No. \_\_\_\_\_

## RULES AND REGULATIONS

### Section 3. Revisions.

These rules and regulations are subject to change by the Water District Commissioners at any time with the approval of the Public Service Commission.

### Section 4. Conflicts.

In case there is a conflict between the Rules and Regulations and the Rate Schedule, the rate schedule shall apply.

### Section 5. Location of Business Office.

The principle place of business of the Reid Village Water District shall be 2506 Winchester Road, Mt. Sterling, Kentucky 40353.

### Section 6. Application for Service.

Any person within the current boundary of the District may request service.

The premises receiving water and all service lines, meters and fixtures, including any fixtures within said premises, shall at all reasonable hours be subject to inspection by the District.

Piping on the premises of a customer must be so installed that connections are conveniently located with respect to the District lines and mains. The customer shall provide a place for metering which is unobstructed and accessible at all times.

An extension of fifty(50) feet or less to the District's main shall be made without charge(other than the prescribed standard connection charge) for a prospective customer who shall apply for and contract to use water service for one year or more and who provided a guarantee for such service.

For each extension to the District's distribution main in excess of fifty(50) feet, the District shall require the customer to whose premises such extension is made to deposit with the District the total cost of the excessive footage over fifty(50) feet, based on the average estimated cost per foot of the total extension. Such deposit may be refundable to the customer in certain instances, in accordance with Title 807KAR5:066.

DATE OF ISSUE June 25, 1990  
Month Day Year

DATE EFFECTIVE July 25, 1990  
JUL 25 1990 Month Day Year

ISSUED BY Terri E. Rice  
Name of Officer

Sec/Manager Mt. Sterling, Ky.  
Address

SECTION 9  
BY [Signature]  
PUBLIC SERVICE COMMISSION

Portions of Montgomery and  
FOR Clark Counties

P.S.C. Ky. No. 2

Original Sheet No. 5

Reid Village Water District

Cancelling P.S.C. Ky. No. 1

Sheet No. \_\_\_\_\_

## RULES AND REGULATIONS

### Application for Service Cont'd.

In the installation of a service line, the customer shall leave the trench open and pipe uncovered until it is inspected by the District and shown to be free from any tee, branch, connections, irregularities and defects.

Customers having boilers and/or pressure vessels receiving a supply of water from the District must have a check valve on the water supply line and a vacuum valve on the stream line to prevent collapse in case the water supply from the District is disconnected or interrupted for any reason, with or without notice.

#### Section 7. Taps And Connections.

All taps and connections to the mains of the District shall be made by and/or under the direction and supervision of District personnel.

On a new tap-on, the billing for this new service shall begin at the time the District makes water available to the customer, regardless of whether the customer is connected to the meter.

#### Section 8. Point of Delivery.

The point of delivery is the point where the meter is located on the customer's premises. All water lines, plumbing and equipment beyond the meter shall be installed and maintained by the customer at his own expense. The point of delivery shall be determined by the District with the regards of the wishes of the customer.

#### Section 9. Discontinuance of Service by District.

Water service may be discontinued by the District, upon ten(10) days' written notice(except under Item h below) for any violation of any rule, regulation or condition and especially for any of the following reasons:

(a) Misrepresentation in the application or contract as to the property or fixtures to be supplied or additional use to be made of water.

(b) Failure to report to the District additions to the property or fixtures to be supplied or additional use to be made of water.

PUBLIC SERVICE COMMISSION

OF KENTUCKY

EFFECTIVE

DATE OF ISSUE June 25, 1990  
Month Day Year

DATE EFFECTIVE July 25, 1990  
JUL 25 1990 Month Day Year

ISSUED BY Terri E. Rice  
Name of Officer

Secy/Manager  
Title

Mt. Sterling, Ky.  
Address



Portions of Montgomery and  
FOR Clark Counties

P.S.C. Ky. No. 2

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Reid Village Water District

Cancelling P.S.C. Ky. No. 1

Sheet No.

## RULES AND REGULATIONS

### Discontinuance of Service by District Cont'd.

- (c) Resale of Water.
- (d) Waste or misuse of water due to improper or imperfect service pipes and/or failure to keep such pipes in a suitable state of repair.
- (e) Tampering with meter, meter seal, service or valves, or permitting such tampering by others.
- (f) Non-payment of bills.
- (g) Connection, cross-connection or permitting the same, of any separate water supply to premises which receive water from the District.
- (h) When a dangerous condition is found to exist on the customer's premises, with reference to the continuance of water service, water service shall be cut off without notice or shall be refused, provided the District shall notify the customer immediately of the reasons for the discontinuance or refusal and the corrective action to be taken by the customer before service can be restored.
- (i) Connecting more than one residence to a meter.

### Section 10. Discontinuance of Service by a Customer.

Any customer desiring to discontinue service to his premises, for any reason, must give notice of discontinuance in person or in writing at the business office of the District at least three(3) days prior to the date on which the customer desires to discontinue service, and the customer shall not be liable for water consumed beyond the date of discontinuance in such notice. If such notice is not given in person or in writing, a customer shall remain liable for all water used and service rendered to such premises by the District until such notice is received by the District.

### Section 11. Billing.

Bills and notices relating to the conduct of the business of the District will be mailed to the customer at the address listed on the user's agreement unless a change of address has been filed in writing with the District; and the District shall not otherwise be responsible for delivery of any bill or notice nor will the customer be excused from the payment of any bill or any performance required in the notice.

PUBLIC OFFICIAL

OFFICIAL COPY

DATE OF ISSUE June 25, 1990  
Month Day Year

DATE EFFECTIVE July 25, 1990  
Month Day Year  
JUL 25 1990

ISSUED BY Terri E. Rice Sec/Manager Mt. Sterling, Ky.  
Name of Officer Title Address

Portions of Montgomery and  
FOR Clark Counties

P.S.C. Ky. No. 2

Original Sheet No. 7

Cancelling P.S.C. Ky. No. 1

Sheet No. \_\_\_\_\_

Reid Village Water District

**RULES AND REGULATIONS**

**Billing Cont'd.**

Meters will generally be read around the 20th of the month, but the District reserves the right to estimate bills and/or to vary the dates or length of period covered, if necessary, due to inclement weather or other reasons.

Bills will be dated and mailed on or about the first day of the month. Bills for water service are due and payable at the office of the District by mail or in person on the date of issue. The past due date shall be the tenth day after the date of issue. Bills paid after the past due date shall carry a delinquency penalty of 10%, which will be attached and payable in addition to the amount of such bill.

All bills not paid on or before the past due date shall be deemed delinquent. When a bill has been delinquent for a period of twenty days, the District shall serve the customer a written final notice of said delinquency, and of the intent of the District to discontinue service ten days after the date of such notice unless such bill is paid prior to the expiration of such ten days. If a delinquent bill is not paid within ten days after date of such notice (thirty days from the past due date) the water supply to the customer may be discontinued without further notice; provided, however, if prior to discontinuance of service, there is delivered to the District, or to it's employees empowered to discontinue service, a written certificate signed by a physician, a registered nurse, or a public health officer that, in the opinion of the certifier, discontinuance of service will aggravate an existing illness or infirmity on the affected premises, service shall not be discontinued until the affected resident can make other living arrangements or until ten days elapse from the time of the District's receipt of said certificate, whichever occurs first.

**Section 12. Reconnection Fee.**

Where the water supply to a customer has been discontinued for non-payment of delinquent bills, or any other reason, a charge of \$15.00 shall be made for reconnection of service, but the reconnection will not be made until all delinquent bills and other charges, if any, owed by the customer to the District have been paid.

PUBLIC SERVICE

OFFICE

STAMP

DATE OF ISSUE June 25, 1990  
Month Day Year

DATE EFFECTIVE July 25, 1990  
Month Day Year

JUL 25 1990

ISSUED BY Terri E. Rice  
Name of Officer

Sec./Manager  
Title

Mt. Sterling, Ky.  
Address

SECTION 12  
BY TERRI E. RICE  
DATE JUL 25 1990

Portions of Montgomery and Clark  
FOR Counties

P.S.C. Ky. No. 4

Original Sheet No. 8

Cancelling P.S.C. Ky. No. 3

Original Sheet No. 8

Reid Village Water District

## RULES AND REGULATIONS

### Section 13. Deposit.

The District reserves the right to require that a nominal amount be placed on deposit with the District for the purpose of establishing or maintaining any customer's credit. Such amount will be set by the District and approved by the Public Service Commission. Upon payment of said deposit, the District shall issue a certificate of deposit, showing the name of the customer, the location of the initial premises occupied by the customer, and the date and amount of the deposit. Service will be refused or discontinued for failure to pay the required deposit. Interest will be paid on the deposit at the current interest rate which the District is receiving on the Customer Deposit Savings Account. Interest will be paid annually as a credit to the customer's bill, except that no credit will be made if the customer's bill is delinquent on the anniversary date of the deposit.

Deposits may be waived under the following conditions: (1) With submission of a letter of credit from a like utility company stating that no payments were more than thirty(30) days past due for the most recent eighteen month period. (2) Customers currently on the District, with good credit history.

The required deposits will be refunded after one(1) year if the customer has established a satisfactory payment record for that period with no late payments.

a deposit has been waived or returned and the customer fails to maintain a satisfactory payment record, another deposit will be required.

Upon termination of service, the deposit and any interest earned and owing will be credited to the final bill with any remainder refunded to the customer.

### Section 14. Meters.

All meters shall be installed, renewed and maintained at the expense of the District, and the District reserves the right to determine the size and type of meter used.

It shall be the policy of the District to test each meter pursuant to Public Service Commission regulation 807 KAR 5:066, Section 17. In addition, upon written request of any customer, the meter serving said customer shall be tested by the District. Such test shall be made without charge to the customer if the meter has not been tested within twelve months preceeding the requested test; otherwise, a charge of \$2.00 plus actual cost of test will be made and then only if the test indicated meter accuracy within the limits of 2%.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

OCT 13 1993

PURSUANT TO 807 KAR 5:011.  
SECTION 9 (1)

DATE OF ISSUE September 13, 1993  
Month Day Year

DATE EFFECTIVE BY: Chapman Hatter  
PUBLIC SERVICE COMMISSION MANAGER  
Month Day Year

ISSUED BY Terri E. Rice Manager Mt. Sterling, Ky.  
Name of Officer Title Address

Portions of Montgomery and  
FOR Clark Counties

P.S.C. Ky. No. 2

Original Sheet No. 9

Reid Village Water District

Cancelling P.S.C. Ky. No. 1

Sheet No. \_\_\_\_\_

## RULES AND REGULATIONS

### Meters Cont'd.

If a meter is inaccurate in excess of  $\pm 2\%$ , whether upon periodic testing or upon requested testing, additional tests shall be made at once to determine the average error of the meter, and the adjustments shall be made in the customer's bill as follows:

(a) If the results of such tests show an average error greater than 2% fast, the customer's bill for the period during which the meter error is known to have existed, shall be recomputed and the account adjusted on the basis of the test. If the period during which the meter error existed cannot be determined, then the customer's bill shall be recomputed for one-half of the elapsed time since the last previous test, but in no event to exceed twelve(12) months; provided, however, that if time for the periodic test has overrun to the extent that one-half of the time elapsed since the last previous test exceeds twelve months, the refund shall be for the twelve months specified above, plus those twelve months exceeding the periodic test period; provided, further, that such refund may be limited to the twelve month period if failure to make the periodic test was due to causes beyond the control of the District.

(b) If the result of such tests shows an average error greater than 2% slow, the customer's bill for the period which the meter is known to have existed, shall be computed and the account adjusted on the basis of the test. If the period during which the meter error existed cannot be determined, then the customer's bill shall be recomputed for one-half of the elapsed time since the last previous test, but in no event to exceed twelve months.

(c) If the result of such test necessitates making a refund to or back billing a customer, the customer shall be notified in writing of the percentage of error, fast or slow, the date(s) of testing, and the amount of charge or credit to be shown on the next bill of the customer.

Where a meter has ceased to register, or meter reading could not be obtained, the quantity of water consumed will be based upon an average of the prior six months consumption and the conditions of water service prevailing during the period in which the meter failed to register.

JUL 25 1990

PURSUANT TO  
SECTION 1

BY TERRI E. RICE  
PUBLIC WORKS COMMISSIONER

DATE OF ISSUE June 25, 1990  
Month Day Year

DATE EFFECTIVE July 25, 1990  
Month Day Year

ISSUED BY Terri E. Rice Sec/Manager Mt. Sterling, Ky.  
Name of Officer Title Address

Portions of Montgomery and  
FOR Clark Counties

P.S.C. Ky. No. 2

Original Sheet No. 10

Reid Village Water District

Cancelling P.S.C. Ky. No. 1

Sheet No. \_\_\_\_\_

## RULES AND REGULATIONS

### Section 15. Right of Access.

All customers shall grant or convey, or shall cause to be granted or conveyed, to the District, a perpetual easement and right of way across any property owned or controlled by the customer wherever said easement or right of way is necessary for the District water facilities and lines so as to be able to furnish service to the customer.

### Section 16. Interruption of Service.

The District will make all reasonable efforts to eliminate interruption of service and when such interruption occurs will endeavor to reestablish service with the shortest possible delay. When the service is interrupted, all customers affected by such interruption will be notified in advance whenever it is possible to do so.

The District shall in no event be held responsible for any claim made against it by reason of the breaking of any mains or service pipes or by reason of any other interruption of the supply of water caused by the failure of machinery or stoppage for necessary repairs. No person shall be entitled to damages nor for any portion of a payment refunded for any interruption of service which in the opinion of the District may be deemed necessary.

### Section 17. Relocation of Water Facility.

The District may, at the request of a customer or other person, relocate, change, or modify existing District owned equipment, mains, or appurtenances. Those requesting shall reimburse District for such charges at actual cost, including but not limited to, appropriate legal, administrative, engineering, and overhead costs.

### Section 18. Damage to District's Water System.

No person shall break, damage, destroy, uncover, deface, tamper with, or otherwise alter any structure, appurtenance, equipment, or other property which is a part of the District's water works. Any person violating this provision shall be subject to immediate arrest and/or discontinuance of water service and shall pay all costs of repairing or replacing the property including but not limited to all overhead expenses.

DATE OF ISSUE June 25, 1990  
Month Day Year

DATE EFFECTIVE July 25, 1990  
Month Day Year

ISSUED BY Terri E. Rice  
Name of Officer

JUL 25 1990  
Sec/Manager  
PURSUANT Title

Mt. Sterling, Ky.  
Address

SECTION  
BY Geo

P.S.C. Ky. No. 2

Original Sheet No. 11

Reid Village Water District

Cancelling P.S.C. Ky. No. /

Sheet No. \_\_\_\_\_

## RULES AND REGULATIONS

### Damage to District's Water System Cont'd.

Any persons, firm, organization working around or near the District's distribution mains, appurtenances, or other property may request the District to indicate the location of same. However, location by District of same does not relieve such person of complete responsibility and liability for any and all damages, liability, and loss to the District's property, resulting from any act of such person or his agents. If any loss or damage to the property of the District or any accident or other injury to persons or property is caused by or results from the negligence or wrongful actions of the customer, member of his household, his agent, or employee, as determined by a court of law having jurisdiction over the parties, the cost of the necessary repairs or replacements shall be paid by the customer to the District, and any liability otherwise resulting shall be that of the customer.

#### Section 19. Notice of Trouble.

A customer shall notify the District immediately should the service be unsatisfactory for any reason, or should there be any trouble or accidents affecting the supply of water. Such notices, if verbal, shall be confirmed in writing.

#### Section 20. Complaints.

Complaints may be made to the manager of the District whose decision may be appealed to the Commissioners of the District within ten days; otherwise, the manager's decision will be final. The District will maintain records of all complaints pursuant to the rules and regulations of the Public Service Commission.

#### Section 21. Sale of Water.

Water furnished by the District may be used for domestic consumption by the customer's household and/or business employees only. The customer shall not sale the water to any other person(s).

EFFECTIVE

JUL 25 1990

DATE OF ISSUE June 25, 1990  
Month Day Year

DATE EFFECTIVE July 25, 1990  
Month Day Year

ISSUED BY Terri E. Rice  
Name of Officer

BY George  
Sec/Manager Title

Mt. Sterling, Ky.  
Address

Portions of Montgomery and  
FOR Clark Counties

P.S.C. Ky. No. \_\_\_\_\_

Original Sheet No. 12

Reid Village Water District

Cancelling P.S.C. Ky. No. 2

Original Sheet No. 12

### RULES AND REGULATIONS

#### Section 22. Fire Protection.

The District's system is not designed nor intended for use for fire protection. Any customer using it as such does so at his own risk. The District makes no warranty as to sufficient water pressure or supply at any given time.

Fire hydrants installed on the distribution line of this District are for the sole purpose of flushing the lines and otherwise maintaining the system. Any damage to the distribution lines or fire hydrants by the Fire Department in the performance of their duty is the sole responsibility of that unit.

#### Section 23. Multiple Users on One Meter.

Where two or more structures or units, such as duplexes, are served by a single meter, there will be a minimum monthly charge for each unit served. Usage over the minimum shall be divided equally among the users.

#### Section 24. Summary Schedule of Special Service Charges.

The following charges for special services shall be made:

- (a) Tap-on Fee - A charge of \$390.00 shall be made for a new customer tap-on.
- (b) Meter - A charge of \$40.00 will be made for each new meter.
- (c) Connection Fee - A charge of \$10.00 shall be made for all new customers before service shall be turned on.
- (d) Deposit - A charge of \$30.00 shall be made for each customer who wishes to have water service. This deposit is refundable at the time the customer moves from the District and has paid his final bill.
- (e) Reconnection Fee - A charge of \$15.00 shall be made for all service reconnections.
- (f) Returned Check Fee - A charge of \$15.00 will be levied and paid by the customer to the District of the customer "returned" for whatever reason.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

MAR 9 1992

DATE OF ISSUE 2-10-92  
Month Day Year

DATE EFFECTIVE

PURSUANT TO 807 KAR 5.011, Year

SECTION 9(1)

ISSUED BY Terri E. Rice *Terri E. Rice* Sec/Manager  
Name of Officer Title

BY *Terri E. Rice* Mt. Sterling, Ky..  
PUBLIC SERVICE COMMISSION MANAGER

Portions of Montgomery and  
FOR Clark Counties  
Community, Town or City  
P.S.C. NO. 1  
Original SHEET NO. 14  
CANCELLING P.S.C. NO.  
SHEET NO.

Reid Village Water District  
Name of Issuing Corporation

## RULES AND REGULATIONS

### MONITORING OF CUSTOMER USAGE

At least once annually the Company will monitor the usage of each customer according to the following procedure:

1. The customer's annual usage for the most recent 12-month period will be compared with the annual usage for the 12 months immediately preceding that period.
2. If the annual usage for the two periods are substantially the same or if any difference is known to be attributed to unique circumstances, such as unusual weather conditions, common to all customers, no further review will be done.
3. If the annual usages differ by 10 percent or more and cannot be attributed to a readily identified common cause, the Company will compare the customer's monthly usage records for the 12-month period with the monthly usage for the same months of the preceding year.
4. If the cause for the usage deviation cannot be determined from analysis of the customer's meter reading and billing records, the Company will contact the customer by telephone or in writing to determine whether there have been changes such as different number of household members or work staff, additional or different appliances, changes in business volume, or known leaks in the customer's service line.
5. Where the deviation is not otherwise explained, the Company will test the customer's meter to determine whether it shows an average error greater than 2 percent fast or slow.
6. The Company will notify the customers of the investigation, its findings, and any refunds or backbilling in accordance with 807 KAR 5:006, Section 10(4) and (5).

In addition to the annual monitoring, the Company will immediately investigate usage deviations brought to its attention as a result of its on-going meter reading or billing processes or customer inquiry.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

OCT 13 1993

DATE OF ISSUE September 13, 1993

ISSUED BY Terri E. Rice

Name of Officer

Issued by authority of an Order of the Public Service Commission of

Kentucky

in Case No. dated

DATE EFFECTIVE PURSUANT TO 807 KAR 5:011,  
TITLE Manager SECTION 9(1)

BY: *Cheryl L. Hester*  
PUBLIC SERVICE COMMISSION MANAGER



1234 Any Street 7-1-93

John Doe  
P. O. Box 456  
Mt. Sterling, Ky.  
40353

Previous 0.00  
Paid 0.00

Res. Water 27010 29010 2000 9.12

Tax .27

RETURN THIS PORTION WITH YOUR PAYMENT

01-2300-00 7-11-93 10.33 9.39 01-2300-00 9.39  
5/20/93 to 6/20/93

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PUBLIC SERVICE COMMISSION  
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OCT 13 1993

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Chandra Deller  
PUBLIC SERVICE COMMISSION MANAGER

**WATER SHORTAGE RESPONSE PLAN RESOLUTION**

**Reid Village Water District  
Mt. Sterling, Kentucky**

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This Water Shortage Response Plan (the "Plan") was adopted by a Resolution of the Board of Directors of the Reid Village Water District at a special meeting held on July 27, 1999.

Section 1. Purpose. The purpose of this Plan is to provide for the declaration of official phases of water supply shortages and the implementation of voluntary and mandatory water conservation measures throughout the area served by Reid Village Water District in the event a shortage is declared by the Water & Sewer of the City of Mt. Sterling, Kentucky.

Section 2. Definitions. These terms are applicable only for this Plan unless specifically noted.

- (a) "Customer" shall mean any person or entity using water for any purpose from the Reid Village Water District water distribution system and for which either a regular charge is made or, in the case of bulk sales, a cash charge is made at the site of delivery.
- (b) "Raw Water Supplies" shall mean all water potentially available to the Mt. Sterling Water & Sewer Commission.
- (c) "Treated Water" shall mean water that has been introduced by the Reid Village Water District into its water distribution system, including water offered for sale. Uses of treated water are classified as follows:

Essential Water Uses (Class 1):

The following uses of water, listed by site or user type, are essential.

Domestic:

- water necessary to sustain human life and the lives of domestic pets, and to maintain minimum standard of hygiene and sanitation.

Health Care Facilities:

- patient care and rehabilitation, including related filling and operation of swimming pools.

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Water Hauling:

- sales for domestic use where not reasonably available elsewhere.

Public Use:

- firefighting.
- health and public protection purposes, if specifically approved by health officials.

Socially or Economically Important Uses (Class 2):

The following uses of water, listed by site or user type, are socially or economically important.

Domestic:

- personal, in-house water use including kitchen, bathroom and laundry.

Water Hauling:

- non-domestic, when other sources are not reasonably available elsewhere.

Commercial and Civil Use:

- commercial car and truck washes.
- laundromats.
- restaurants, clubs, and eating places.
- schools, churches, motels/hotels, and similar commercial establishments.

Outdoor Non-Commercial Watering:

- minimal watering of vegetable gardens.
- minimal watering of trees where necessary to preserve them.

Outdoor Commercial or Public Watering (using conservation methods and when other sources of water are not available or feasible to use):

- agricultural irrigation for the production of food and fiber or the maintenance of livestock.

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- watering by arboretums and public gardens of national, state, regional, or community significance where necessary to preserve specimens.
- watering by commercial nurseries at a minimum level necessary to maintain stock.
- watering at a minimum rate necessary to establish or maintain revegetation or landscape plantings required pursuant to law or regulation.
- watering of woody plants where necessary to preserve them.
- minimal watering of golf course greens.

Recreational:

- operation of municipal swimming pools and residential pools that serve more than 25 dwelling units.

Air Conditioning:

- refilling for startup at the beginning of the cooling season.
- makeup of water during the cooling season.
- refilling specifically approved by health officials where the system has been drained for health protection or repair services.

Non-Essential Uses (Class 3):

Any waste of water, as defined herein, is non-essential. The following uses of water listed by site or user type, are non-essential.

Public Use:

- use of fire hydrants (excluding Class 1 and Class 2 uses), including use of sprinkler caps, testing fire apparatus, and fire department drills.
- flushing of sewers and hydrants except as needed to ensure public health and safety as approved by health officials.

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Commercial and Civic Use:

- serving water in restaurants, clubs, or eating places, except by customer request.
- failure to repair a controllable leak.
- increasing water levels in scenic and recreational ponds and lakes, except for the minimum amount required to support fish and wildlife.

Ornamental Purposes:

- fountains, reflecting pools, and artificial waterfalls.

Outdoor Non-Commercial Watering:

- use of water for dirt control or compaction.
- watering of annual or non-woody plants, lawns, parks, golf course fairways, playing fields and other recreational areas.
- washing sidewalks, walkways, driveways, parking lots, tennis courts, or other hard-surface areas.
- washing down buildings or structures for purposes other than immediate fire protection.
- flushing gutters or permitting water to run or accumulate in any gutter or street.

Outdoor Commercial or Public Watering:

- expanding nursery facilities, placing new irrigated agricultural land in production, or planting of landscaping except when required by a site design review process.
- use of water for dirt control or compaction.
- watering of lawns, parks, golf course fairways, playing fields, and other recreational areas.
- washing sidewalks, walkways, driveways, parking lots, tennis courts or other hard-surface areas.
- washing down buildings or structure for purposes other than immediate fire protection.

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- flushing gutters or permitting water to run or accumulate in any gutter or street.

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Recreational uses other than those specified in Class 2.

Non-commercial washing of motor and other vehicles.

Air Conditioning (see also Class 2 purposes).

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- refilling cooling towers after draining.

(d) "Base Entitlement" shall mean the monthly usage for a customer during the same month of the preceding calendar year of the average per customer usage for each class of service during the same month of the preceding year.

(e) "Curtailed Entitlement" shall mean the monthly usage for a customer after any curtailment percentage has been applied.

(f) "Curtailment" shall mean the reduction in entitlement by some percentage to meet anticipated water shortages.

(g) Water Shortage Response Phases:

"Advisory" shall mean that conditions exist which indicate the potential for serious raw or treated water supply shortages.

"Alert" shall mean the raw or treated water supplies are consistently below seasonable averages, and if they continue to decline, may not be adequate to meet normal needs.

"Emergency" shall mean that raw or treated water supplies are below the level necessary to meet normal needs and that serious shortages exist in the area.

(h) "Rationing" shall mean that procedures must be established to provide for the equitable distribution of critically-limited raw or treated water supplies, in order to balance demand and limited available supplies, and to assure that sufficient water is available to preserve public health and safety.

Section 3. Applicability. The provisions of this Plan shall apply to all customers of Reid Village Water District. When implemented, this Plan becomes the Water Shortage Response Plan Regulation of Reid Village Water District.

Section 4. Entitlements. Entitlements shall be established for each customer by adjusting the base entitlement to reflect any known change in usage pattern.

Section 5. Determination of Water Shortage. Water supply and usage shall be monitored

on a continuous basis. Unrestricted demand shall be projected from past records and adjusted for changes such as new developments and weather conditions on a regular basis. Water shortages generally occur for two reasons: a reduction in available supplies or a system failure. Each of these has a distinct influence on the nature and duration of the conservation program implemented. Official declaration of a water shortage stage shall be made by the Manager of Mt. Sterling Water & Sewer Commission. Implementation of the measures necessary to control water use shall be made by the Manager of the Reid Village Water District.

Section 6. Term of Water Shortage Declaration. Any water shortage declaration shall remain in effect until water supplies and service conditions have returned to normal. A final determination as to terminating a water shortage declaration shall be made by the Manager of the Mt. Sterling Water & Sewer Commission.

Section 7. Water Shortage Stages, Criteria, Conservation,  
and Curtailment Measures

A. Advisory Stage:

(1) Criteria: A water advisory shall be declared when the amount of treated water or raw water available for treatment is projected to be no more than 15 percent above demand, or there are periods of low water pressure in one or more areas of the distribution system due to system failure or inadequacies or the State Division of Water issues a Water Shortage Watch which includes the area from which the Mt. Sterling Water & Sewer Commission draws water.

(2) Conservation and Curtailment Measures:

- (a) Declare a Water Shortage Advisory.
- (b) Provide proper notice to all customers and to all local news media.
- (c) Eliminate all water leaks.
- (d) Request voluntary conservation of all non-essential (Class 3) water use.
- (e) Request wholesale customers also issue request for voluntary conservation by their customers of all non-essential (Class 3) water use.

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B. Alert Stages:

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- (1) Criteria: A water alert shall be declared when the amount of treated water available is projected to be no more than 10 percent above demand, and raw water supplies are consistently below seasonal averages and if they continue to decline, may not be adequate to meet normal needs.
- (2) Conservation and Curtailment Measures:
  - (a) Declare a Water Shortage Alert.
  - (b) Provide proper notice to all customers and to all local news media.
  - (c) Eliminate all water leaks.
  - (d) Prohibit all non-essential (Class 3) water uses.
  - (e) Curtail entitlements to all customers by the same percentage as the projected shortage.
  - (f) Begin billing all customer water usage in excess of curtailed entitlement at the normal rate plus an excess usage charge of \$7.50 per 1,000 gallons.

C. Emergency Stage.

1. Criteria: A Water Emergency shall be declared when the amount of treated water available is projected to be no more than 5 percent above demand, and there are periods of no water in one or more areas of the distribution system due to low water supply or raw water supplies below the level necessary to meet normal needs.
2. Conservation and Curtailment Measures:
  - (a) Declare a Water Shortage Emergency.
  - (b) Provide proper notice to all customers and to all local news media.
  - (c) Eliminate all water leaks.
  - (d) Prohibit all Class 3 uses of water.
  - (e) Prohibit all Class 2 uses of water except Domestic uses for kitchens, bathrooms, and laundries.
  - (f) Curtail all commercial and industrial entitlements (except Health

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Care Facilities) by 100%.

- (g) Curtail Residential entitlements by the same percentage as the projected shortage.
- (h) Curtail entitlements to all wholesale customers by the same percentage as the projected shortage.
- (i) Begin billing all customer water usage in excess of curtailed entitlement at the normal rate plus an excess usage charge of \$8.50 per 1,000 gallons.

D. Rationing Stage:

1. Criteria: Treated water available is below demand and raw water supplies are no more than 3 percent above the level necessary to meet essential needs, and in the opinion of the Manager of the Mt. Sterling Water & Sewer Commission, mandatory rationing is required to insure adequate water is available to maintain public health and safety.
2. Conservation and Curtailment Measures:
  - (a) Declare a Water Shortage Rationing.
  - (b) Provide proper notice to all customers and to all local news media.
  - (c) Eliminate all water leaks.
  - (d) Prohibit all Class 3 and Class 2 uses of water.
  - (e) Curtail all commercial and industrial entitlements (except Health Care Facilities) by 100%.
  - (f) Curtail all residential and wholesale entitlements by the same percentage as the projected shortage.

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- (g) Implement service interruptions to portions of system in accordance with approved published schedule. The schedule shall be provided to all local media.
- (h) Begin billing all customer water usage in excess of curtailed entitlement at the normal rate plus an excess usage charge of \$9.50 per 1,000 gallons.

Section 8. Enforcement of Water Restriction. Any person who violates the provisions of this Plan, who fails to carry out the duties and responsibilities imposed by this Plan, or who impedes or interferes with any action undertaken or ordered pursuant to this Plan shall be subject to the following:

- (a) If the utility official charged with implementation and enforcement of this Plan learns of any violation of any water use restriction imposed, a written notice of the violation shall be affixed to the property where the violation occurred and mailed to the customer of record. Said notice shall describe the violation and order that it be corrected, cured, or abated immediately or within 48 hours.
- (b) The notice will inform the customer of his or her right to appeal by requesting a hearing before the utility's designee. If a hearing is requested by the customer, he or she shall be given full opportunity to be heard before termination. The governing body shall make findings of fact and decide whether service should continue or terminate.
- (c) Any customer whose water service is terminated for violating provisions of this water curtailment plan shall be subject to the approved reconnection fee prior to reconnection of service.
- (d) Any residential or non-residential water customer who exceeds the allotments established pursuant to this water shortage response plan will be subject to excess-use charges.
  - (1) "Excess-use charges" will be collected based on the amount by which a customer's use exceeds the water allotments established pursuant to this Water Shortage Response Plan.
  - (2) Any monies collected through excess-use charges shall not be accounted for as income, but shall be placed in a reserve account that is dedicated to addressing water shortage problems and water conservation initiatives.
  - (3) However, the excess usage charge billing provisions of this Plan shall not be put in effect if a county or city ordinance containing penalty provisions is in effect to assist enforcement of this Plan.

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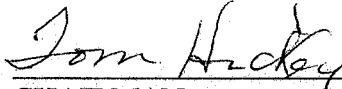
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Section 9. Request for Exception.

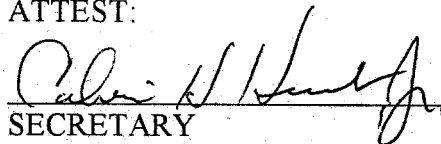
- (a) Exception to water use restrictions: If compliance with any curtailment measure authorized herein would cause a customer to bear extraordinary hardship, that individual or entity may apply to Reid Village Water District for an exception. For these purposes, "extraordinary hardship" shall be defined as a condition which may threaten health and safety, or cause property or economic losses, each of which must be shown to be substantially more severe than the sacrifices borne by other users. If extraordinary hardship is found to exist, then an exception shall be granted and a written waiver issued to the customer. If an appeal is made, water service shall be continued until a decision is announced. Any person aggrieved by the decision may file a complaint with the Public Service Commission.
- (b) Exception to curtailment surcharge: Exceptions to excess use charges shall not be considered or granted.

Section 10. Severability. If any provision of this Plan is declared invalid by the courts, the remainder of the Plan and its applicability to other persons and circumstances shall not be affected by that declaration.

Section 11. Effective Date. This Resolution and Plan shall take effect immediately upon its publication according to law.

  
CHAIRMAN,  
REID VILLAGE WATER DISTRICT


ATTEST:

  
SECRETARY  
REID VILLAGE WATER DISTRICT

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